

Wednesday July 24 2019

Good Afternoon

Thank you again for your ongoing engagement with the team at Leisure Networks. We are contacting you to let you know about the most recent changes to the NDIS prices for 2019/20.

The NDIS have introduced a **Temporary Transformation Payment** (TTP) for providers of attendant care and community participation supports who meet certain eligibility criteria. The TTP is supporting providers like Leisure Networks continue to make the necessary changes to operate successfully under the NDIS.

From Monday July 29th Leisure Networks will be claiming the TTP item appropriate to the supports you receive. The NDIS have advised that all existing NDIS Plans will be automatically indexed, but it is a good idea to talk with your support coordinator or local area coordinator to fully understand how this is applied to your specific NDIS plan.

As well as changes to pricing, the NDIS have also made changes to their **cancellation policy**. There are updated cancellation rules, effective 1 July 2019.

A short notice cancellation (or no show) is now defined as when there is a failure to provide:

- Two clear business days' notice for a support or service which is eight hours or less in duration and less than \$1,000
- Five clear business days' notice, in all other cases.

Providers are able to recover 90 per cent of the fee associated with the cancellation of a support activity, when these cancellation timelines are not met by the participant and subject to the terms of the service agreement with the participant.

Information on the new pricing can be found on the NDIS website:

<https://www.ndis.gov.au/providers/price-guides-and-information#ndis-price-guide-2019-20>

If you have any questions about anything in this letter, or have any feedback about how we can improve the way we work with you, please do not hesitate to contact me or alternatively you are also welcome to contact Nicky or Sue from our Customer Engagement team to provide any feedback you might have on assist@leisurenetworks.org or 5222 3911.



Lachlan Hodgson

General Manager Services and Customer Engagement

PLEASE NOTE THESE ARE THE COMMONLY USED FUNDING CATEGORIES FOR THE TTP

Staff Ratio	Complex Community Based -Weekday	Complex Community Based -Saturday	Standard Community Based -Weekday	Standard Community Based -Saturday	Standard Centre Based -Weekday	Standard Centre Based -Saturday
1:1	\$64.00 04 500 0104 1 1 T	\$82.58 04 099 0104 6 1T	\$56.81 04 104 0136 6 1T	\$78.14 04 05 0136 6 1T	\$58.91 04 160 0136 6 1T	\$80.24 04 162 0136 6 1T
1:2			\$31.81 04 111 0136 6 1T	\$43.76 04 112 0136 6 1T	\$33.91 04 165 01366 1T	\$45.85 04 167 0136 6 1T
1:3			\$23.48 04 120 0136 6 1T	\$32.30 04 121 0136 6 1T	\$25.58 04 170 0136 6 1T	\$34.40 04 172 0136 6 1T
1:4			\$19.32 04 136 0136 6 1T	\$26.57 04 1380136 6 1T	\$21.42 04 175 0136 6 1T	\$28.67 04 177 0136 61T
Groups			Healthy Living Guys Group Girls Group Sports Mad	Social Saturdays	Life's a Feast Masterchef Zen Craft Express Yourself Glee Paddock to Plate	